



# SURVEY GIZMO

## INTRODUCTION

The Survey Gizmo plugin allows you link SurveyGizmo to Rock, pulling survey answers into person records.

This plugin assumes you already have a Survey Gizmo account with several surveys created.

## OVERVIEW

Bundled into the Survey Gizmo Plugin are several different components. Each of these components has a specific purpose to enable the link between surveys and person records. Let's look at these components.

## SETUP

### CONFIGURING THE ROCK JOB

The first thing you will need to do is configure the Rock Job by setting the API Token and API Token Secret. The API token can be created on the Survey Gizmo website.

**Edit Service Job**

**Name \*** Sync Survey Gizmo Results **Active**  Yes

**Description**  
Job that will process Survey Gizmo survey responses.

**Notification Status** Error **Cron Expression \*** 0 0 6 1/1 \* ? \*

**Notification Emails** **Cron Description** At 06:00 AM

**Job Type \*** com.bemaservices.SurveyGizmo.SyncSurveyResults **Last Status Message** Total surveys processed: 1

**API Token \*** xxxxxxxxxxxxxxxxxxxx

**API Token Secret \*** xxxxxxxxxxxxxxxxxxxx

**Days Back \*** 2

**Save** **Cancel**

## SETTING UP A SURVEY FOR SYNCING

The next step will be to add a survey to be synced. This can be configured from the Survey Gizmo Surveys defined type.

Survey Gizmo Surveys

▼

**Note** Because this defined type is used by Rock, editing is not enabled.

Defined type that matches Survey Gizmo survey ids with person attributes. This will tell the 'Sync Survey Gizmo Results' job how to process the survey results.

**Category**  
System

Attributes for Defined Type

☰	Survey Complete Person Attribute	✎	✖
☰	Question Mapping	✎	✖

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Survey Gizmo Surveys

☰ 📄 +

Value	Description	Survey Complete Person Attribute	Question Mapping															
☰ 4659870	4B Survey		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #f0f0f0;"> <th style="width: 10%;">Question Id</th> <th style="width: 40%;">Description</th> <th style="width: 50%;">Person Attribute</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">12</td> <td>Started Attending</td> <td>Year Started Attending Watermark</td> </tr> <tr> <td style="text-align: center;">14</td> <td>Primary Worship Service</td> <td>Primary Worship Service <span style="float: right; border: 1px solid red; padding: 2px;">✖</span></td> </tr> <tr> <td style="text-align: center;">115</td> <td>Year Accepted Christ</td> <td>Year Accepted Christ</td> </tr> <tr> <td style="text-align: center;">34</td> <td>Ethnicity</td> <td>Race/Ethnicity</td> </tr> </tbody> </table>	Question Id	Description	Person Attribute	12	Started Attending	Year Started Attending Watermark	14	Primary Worship Service	Primary Worship Service <span style="float: right; border: 1px solid red; padding: 2px;">✖</span>	115	Year Accepted Christ	Year Accepted Christ	34	Ethnicity	Race/Ethnicity
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50	500	5,000	1 Defined Value
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☰ 📄 +

To add a survey, add a new defined value and configure the options below. It is a best practice to only create one defined value per survey.

Defined Value Id: 743
✕

Edit defined value for Survey Gizmo Surveys

**Value \***

This value will be the Survey Id which can be found on the Survey Gizmo website.

**Description**

**Survey Complete Person Attribute** ⓘ

An optional person attribute that can be used to say that the person completed the Survey.

**Question Mapping** ⓘ

A list of question responses that will be mapped to a person attribute.

Question Id	Description	Person Attribute	
12	Started Attending	Year Started Attending Watermark	✕
14	Primary Worship Service	Primary Worship Service	✕
115	Year Accepted Christ	Year Accepted Christ	✕
34	Ethnicity	Race/Ethnicity	✕

**Question Id:** This will be question id from Survey Gizmo.  
**Description:** A description field that can be used to identify what questions this is from Survey Gizmo.  
**Person Attribute:** The person attribute that will be used to store the answer from the question.

Save
Cancel

## USAGE

Now that the survey is configured in Rock, the next step will be to setup the Survey Gizmo link in Rock. The survey link will need to contain a special URL parameter called "rockpersonaliasguid". This parameter ensures that the plugin will know who filled out the survey.

Here is an example of how you can setup the survey link in Rock using Lava:

**https://<SURVEY\_GIZMO\_LINK>?rockpersonaliasguid={{ CurrentPerson.PrimaryAlias.Guid }}**

Once your members have completed the survey, the Rock job will see the completed survey and will process the results. You can see how many surveys were processed by looking at the Last Status Message of the job:

🕒 Jobs List										
Name	Last Successful Run	Last Run Date	Last Run Duration	Last Status	Last Status Message	System	Active	History	Run Now	
Sync Survey Gizmo Results	11/8/2018 2:18 PM	11/8/2018 2:18 PM	2s	Success	Total surveys processed: 1		✓		<span>↺</span> <span>▶</span> <span style="border: 1px solid red; padding: 2px;">✕</span>	

## F.A.Q.

Q: Why isn't the Rock job processing any surveys?

A: For a survey to be processed by the plugin, the survey needs to have the following:

- The survey must be in a "Completed" state. Partial surveys are ignored since they could still be getting completed by the member.
- The survey must also include an URL parameter called "rockpersonaliasguid" that belongs to a person in Rock.

Q: I have a person attribute configured that is not saving the answer. What could be the problem?

A: It could be that you are using a person attribute that uses a Field Type other than "Text". The Survey Gizmo works best with person attributes with a Field Type of "Text".

### Edit Year Started Attending Watermark Id: 4095

Edit Attribute

**Name** •  **Active** i  Yes

**Description**

**Categories**

**Field Type**  
Text

**Key** •

**Icon CSS Class**

**Required**  
 Require a value

**Analytics Enabled** i  
 Yes

**Analytics History Enabled** i  
 Yes

**Enable History** i  
 Yes

**Password Field** i  
 Yes

**Max Characters** i

**Show Character Limit Countdown** i  
 Yes

**Default Value**